

## ULL Bundle Service Application Form – Transfer

### Customer Authority to change Telephone Company for Local and Long Distance calls

#### Customer Details

Are you a current customer?

- ☐ No – Please complete an Initial Setup form and submit with this application.  
☐ Yes – Please complete the details:

Customer No:							
Customer Name:							

#### Telephony Service Details

Address										
Suburb										
State				Post Code						
ADSL2+ Service No										

#### Current Service Provider Details and Phone Services to Change

Current Provider					Acct No:				
Number					Number				
Number					Number				

#### Long Distance Preselection Options

BKB Internet / BKB Tel ☐    Telstra\* ☐    AAPT\* ☐    Other\*

\* Pre-selecting a Long Distance provider other than BKB Internet / BKB Tel makes you ineligible for preferred pricing.

#### ADSL2+ ULL Connection Authority

I hereby certify that as the lessee of the above services, or as an authorised representative (where applicable) that I have authority and request to port, acquire a new service, churn my telephone and/or broadband service or select a long distance provider. I acknowledge that the services will be carried over the networks of BKB Internet Pty Ltd and Singapore Telecommunications Ltd (Optus)..

I further certify and understand the following:

1. I will relinquish any contractual rights with my current service provider, including, but not limited to discount plans.
2. Some functions and facilities that are available through your current service provider may not be available from your new service provider.
3. When porting your service from your current telephone or broadband (DSL) provider to your new service provider this may result in finalisation of your account for those services and though you have the right to Port your service, you are aware that there may be early termination charges and porting fees.
4. Queries in relation to faults or service provision must be directed to your current service provider until the transfer is affected.
5. In relation to my long distance selection above, I understand that if I have not selected a provider that it will default to BKB Internet Pty Ltd and its nominated long distance carrier.
6. This Customer Authorisation is valid for 30 days from the date of signing, for a ULLS Port, however I understand that if needed I authorise the Authority to be automatically extended by a further 30 days. An authorisation for change of Long Distance Pre-Selection is valid for 30 days, however I understand that if needed I authorise the Authority to be automatically extended by a further 60 days. A Local Call Churn and Broadband Churn authority is valid for 30 days.
7. A Local Call Churn can take up to 40 business days to become effective

Signature						Date					
Full Name											

## Site Contact Details

Contact Name				Role/Title			
Mobile Phone			Other Number				

## Connection Options

Connection Option		✓
Port-In	\$89.95	
Relocate existing service	\$99.95	
Churn from another Optus ADSL2+ ISP	\$59.95	
Upgrade from BKB ADSL1 Service	\$79.95	

## Phone Plans

Description	Price	✓
Simple Phone Service	\$ 29.95	

## Telephony Service Options

Do you want to be listed in the White Pages? ☐ Yes ☐ No  
 Do you want your Calling Number Display blocked? ☐ Yes ☐ No

VAS Option (Free)	Yes	No
Silent Number		
Call Waiting / 3 Way Call		
Call Return		
Call Divert		

VAS Option (Cost)	\$/mth	Yes	No
Voicemail	\$4.95		
Caller ID Receive	\$4.95		
Selective Call Accept	\$4.95		
Bus - White Pages Listing	\$4.95		

## Call Baring Options

Allow National Calls ☐ Yes ☐ No  
 Allow International Calls? ☐ Yes ☐ No  
 Allow Mobile Calls? ☐ Yes ☐ No  
 Allow Premium Calls (190x)? ☐ Yes ☐ No

## ADSL2+ Shaped Plans

Services that download more than the Included Use Amount will be shaped without notice 64kbps for the rest of the month.

	Standard Rate	✓
ULL ADSL2 Shaped 10GB	\$70.00	
ULL ADSL2 Shaped 25GB	\$85.00	
ULL ADSL2 Shaped 50GB	\$100.00	
ULL ADSL2 Shaped 100GB	\$120.00	
ULL ADSL2 Shaped 150GB	\$150.00	
ULL ADSL2 Shaped 200GB	\$190.00	

	Preferred Rate	✓
	\$50.00	
	\$65.00	
	\$80.00	
	\$100.00	
	\$130.00	
	\$170.00	

## ADSL Hardware

Description	Price	QTY
Billion 5200SRD ADSL2+ Modem with 1 Ethernet Port	\$50.00	
Billion 7700N ADSL2+ Modem with 4 Fast Ethernet Ports & 2.4GHz N Wireless	\$84.00	
Billion 7800N ADSL2+ Modem with 4 Gigabit Ethernet Ports & Wi-Fi N Wireless	\$190.00	
Line Filter/Splitter Unit	\$20.00	

Description	Price
Connection Option	\$
Simple Phone Service	\$ 29.95
VAS Options	\$
ADSL2+ Plan	\$
Hardware	\$
TOTAL	\$

- I the undersigned have read and accept the BKB Internet ADSL2+ Supply Agreement, Terms and Conditions, Acceptable Use Policy and Spam Policy (located at <http://www.bkb.net.au/>).
- I have read and understood the information about BKB Internet's handling of information about me (personal information).
- I give BKB Internet consent to obtain and use credit information about me, including information about my credit history.
- I understand that once an application is made it cannot be terminated without paying a cancellation / termination fee.
- I agree that by signing of this form, BKB Internet Pty Ltd is under no obligation to accept my application until they are satisfied that all of the information I have provided is true and correct.
- **I acknowledge that this service has been designed as a residential product. While all effort has been made to make the experience as enjoyable as possible, the service does not offer the QoS or SLA guarantees that Business Grade services offer.**
- Finally I agree to pay BKB Internet Pty Ltd the fees above as a part of this application and understand that a full refund will be made if this application is rejected.

Full Name

	Date						

<b>Office Use Only</b>													
Customer ID													
Service ID													
Agent													
Date Rec'd					/				/				