

Simple Phone Application Form – Transfer

Customer Authority to change Telephone Company for Local and Long Distance calls

Customer Details

Are you a current customer?

- ☐ No – Please complete an Initial Setup form
and submit with this application.
- ☐ Yes – Please complete the details:

Customer No:						
Customer Name:						

Service Site Details

Please provide the current details for existing telephone service(s) you want to transfer.

Name										
Address										
Suburb										
State					Post Code					

Service Numbers

Please provide the telephone numbers for existing telephone service(s) you want to transfer.

1. ()	2. ()	3. ()
4. ()	5. ()	6. ()
7. ()	8. ()	9. ()

Simple Phone Service Rate Card

	Standard Rate	✓	Preferred Rate	✓
Simple Phone Service – Residential Line	34.95		29.95	
Simple Phone Service – Business Line	39.95		34.95	

BKB Preferred Rate Conditions

- Customer must pay by Visa / MasterCard / Direct Debit on Automatic Payment
- Customer must accept electronic invoicing (PDF invoices email to their nominated email address)

Call Baring Options

- Allow National Calls ☐ Yes ☐ No Allow Mobile Calls? ☐ Yes ☐ No
- Allow International Calls? ☐ Yes ☐ No Allow Premium Calls (190x)? ☐ Yes ☐ No

Simple Phone Service Rate Card

Local Calls	\$0.19 untimed
National Calls	\$0.10/min
Calls to Mobiles	\$0.25/min
Other Calls	Standard Rates
International Calls	See our website

Customer Authority and Authorisation

I hereby certify that as the lessee of the above services, or as an authorised representative (where applicable) that I have authority and request to port, acquire a new service, churn my telephone and/or broadband service or select a long distance provider. I acknowledge that the services will be carried over the networks of BKB Internet Pty Ltd and Telstra.

I further certify and understand the following:

1. I will relinquish any contractual rights with my current service provider, including, but not limited to discount plans.
2. Some functions and facilities that are available through your current service provider may not be available from your new service provider.
3. When porting your service from your current telephone or broadband (DSL) provider to your new service provider this may result in finalisation of your account for those services and though you have the right to Port your service, you are aware that there may be early termination charges and porting fees.
4. Queries in relation to faults or service provision must be directed to your current service provider until the transfer is affected.
5. In relation to my long distance selection above, I understand that if I have not selected a provider that it will default to BKB Internet Pty Ltd and its nominated long distance carrier.
6. This Customer Authorisation is valid for 30 days from the date of signing, for a ULLS Port, however I understand that if needed I authorise the Authority to be automatically extended by a further 30 days. An authorisation for change of Long Distance Pre-Selection is valid for 30 days, however I understand that if needed I authorise the Authority to be automatically extended by a further 60 days. A Local Call Churn and Broadband Churn authority is valid for 30 days.
7. A Local Call Churn can take up to 40 business days to become effective

Agreement

- I the undersigned have read and accept the BKB Internet Terms and Conditions, Acceptable Use Policy and Spam Policy (located at <http://www.bkb.net.au/>).
- I have read and understood the information about BKB Internet's handling of information about me (personal information).
- I give BKB Internet consent to obtain and use credit information about me, including information about my credit history.
- I understand that once an application is made it cannot be terminated without paying a cancellation / termination fee.
- I agree that by signing of this form, BKB Internet Pty Ltd is under no obligation to accept my application until they are satisfied that all of the information I have provided is true and correct.
- Finally I agree to pay BKB Internet Pty Ltd the fees above as a part of this application and understand that a full refund will be made if this application is rejected.

Signature

	Date						
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Full Name

[illegible]

Office Use Only

Customer ID									
Service ID	S								

Agent

Date Rec'd

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