

## Simple ADSL2+ Application Form

### Customer Authority to connect ADSL2+ Broadband Service

#### Customer Details

Are you a current customer?

- ☐ No – Please complete an Initial Setup form and submit with this application.
- ☐ Yes – Please complete the details:

|                |  |  |  |  |  |  |
|----------------|--|--|--|--|--|--|
| Customer No:   |  |  |  |  |  |  |
| Customer Name: |  |  |  |  |  |  |

#### ADSL2+ Service Details

Please provide the current details for existing telephone service on which you want ADSL2+ Connected.

|                 |  |  |  |           |  |  |  |  |  |  |
|-----------------|--|--|--|-----------|--|--|--|--|--|--|
| Name            |  |  |  |           |  |  |  |  |  |  |
| Address         |  |  |  |           |  |  |  |  |  |  |
| Suburb          |  |  |  |           |  |  |  |  |  |  |
| State           |  |  |  | Post Code |  |  |  |  |  |  |
| ADSL Service No |  |  |  |           |  |  |  |  |  |  |

#### Connection Details

| Connection Option                       |         | ✓ |
|---|---------|---|
| 12 Month Contract - BYO Modem           | \$99.00 |   |
| 24 Month Contract including Basic Modem | \$00.00 |   |

#### Simple ADSL2+ Plans

Services that download more than the Included Use Amount will be shaped to 128/128kbps

|                            | Standard Rate | ✓ | Preferred Rate | ✓ |
|----------------------------|---------------|---|----------------|---|
| Simple ADSL2+ Shaped 10GB  | 65.00         |   | 55.00          |   |
| Simple ADSL2+ Shaped 25GB  | 70.00         |   | 60.00          |   |
| Simple ADSL2+ Shaped 50GB  | 85.00         |   | 75.00          |   |
| Simple ADSL2+ Shaped 100GB | 110.00        |   | 100.00         |   |
| Simple ADSL2+ Shaped 150GB | 135.00        |   | 125.00         |   |
| Simple ADSL2+ Shaped 200GB | 160.00        |   | 150.00         |   |

#### BKB Preferred Rate Conditions

- Customer must pay by Visa / MasterCard on Automatic Payment
- Customer must accept electronic invoicing (PDF invoices email to their nominated email address)

#### Email Addresses

Up to 5 email addresses (@bkb.net.au) are included with your service.

|   | Name | realm       | Password* |
|---|------|-------------|-----------|
| 1 |      | @bkb.net.au |           |
| 2 |      | @bkb.net.au |           |
| 3 |      | @bkb.net.au |           |
| 4 |      | @bkb.net.au |           |
| 5 |      | @bkb.net.au |           |

\*Password must be at least 6 characters long and contain a capital letter and a number.

#### Service Authentication

Please provide a password for your service to use to connect.

|                   |
|-------------------|
| Service Password* |
|                   |

\*Password must be at least 6 characters long and contain a capital letter and a number.

## ***Agreement***

- I the undersigned have read and accept the BKB Internet ADSL2+ Broadband Supply Agreement, Terms and Conditions, Acceptable Use Policy and Spam Policy (located at <http://www.bkb.net.au/>).
- I have read and understood the information about BKB Internet's handling of information about me (personal information).
- I give BKB Internet consent to obtain and use credit information about me, including information about my credit history.
- I understand that once an application is made it cannot be terminated without paying a cancellation / termination fee.
- I agree that by signing of this form, BKB Internet Pty Ltd is under no obligation to accept my application until they are satisfied that all of the information I have provided is true and correct.
- **I acknowledge that this service has been designed as a residential product. While all effort has been made to make the experience as enjoyable as possible, the service does not offer the QoS or SLA guarantees that Business Grade services offer.**
- Finally I agree to pay BKB Internet Pty Ltd the fees above as a part of this application and understand that a full refund will be made if this application is rejected.

Signature

|  |      |  |  |  |  |  |  |
|--|------|--|--|--|--|--|--|
|  | Date |  |  |  |  |  |  |
|--|------|--|--|--|--|--|--|

Full Name

|  |
|--|
|  |
|--|

## Office Use Only

[illegible]

Agent

\_\_\_\_\_

Date Rec'd

|  |  |  |   |  |  |   |  |  |  |  |
|--|--|--|---|--|--|---|--|--|--|--|
|  |  |  | / |  |  | / |  |  |  |  |
|--|--|--|---|--|--|---|--|--|--|--|